

MEDICARE ARKANSAS PRE-ENROLLMENT INSTRUCTIONS – MR086



HOW LONG DOES PRE-ENROLLMENT TAKE?

- 7 to 10 business days

WHERE SHOULD I SEND THE FORMS?

- Fax the forms to 501-378-2265, or;

Mail the forms to:

USPS: EDI Services – 4BC/S
PO Box 2181
Little Rock, AR 72203-2181

FedEx/UPS: EDI Services – 4BC/S
601 S. Gaines St.
Little Rock, AR 72201

WHAT FORMS SHOULD I DO?

- PBSI EDI Agreement

IMPORTANT ERA INFORMATION:

EFFECTIVE IMMEDIATELY, ALL NEW EDI SUBMITTERS WILL BE SET UP WITH ELECTRONIC REMITTANCE ADVICES (ERA) AUTOMATICALLY. ONCE A PROVIDER HAS BEEN RECEIVING ERAS FOR 45 DAYS, CMS WILL NO LONGER ISSUE STANDARD PAPER REMITTANCE ADVICE (EOB'S). SHOULD YOU WANT TO PICK UP YOUR OWN ERA'S DIRECTLY AND NOT THROUGH OFFICE ALLY YOU WILL NEED TO CONTACT EDI SERVICES AT EDI@ARKBLUECROSS.COM AND THEY WILL ISSUE A SUBMITTER NUMBER TO YOU .

WHO CAN SIGN THE FORMS?

- The provider or other authorized corporate officer.

HOW DO I CHECK STATUS?

- Call 866-582-3247 and provide your Medicare Provider Number and ask if the provider number has been linked to Office Ally's Submitter ID number E3472. You may also inquire via email at edi_enrollment@arkbluecross.com.
- Medicare of AR will immediately notify the provider's office when the enrollment is complete.

WHAT PROVIDER NUMBER DO I USE?

- Medicare AR Provider Number

NOTE TO MY CLIENTS PLUS USERS:

Once you have confirmed with the insurance payor that your provider number is linked to Office Ally, please fax the following information to My Clients Plus at 888-653-7115.

- **My Clients Plus**
- **Provider/Practice Name as pre-enrolled with the insurance payer**
- **Fed Tax ID**
- **Billing NPI**
- **Insurance Payer (including State if BCBS, Medicare or Medicaid).**
- **The statement “I have verified my provider ID has been linked to Office Ally with the Insurance Payor”.**
- **Provider email address where you can be notified of setup completion.**

For Noridian Pre-Enrollments Please Also Include:

- **Submitter number**

PBSI EDI AGREEMENT

Below is the EDI Agreement, which is a required component of the entire enrollment packet for a provider submitting claims electronically, as stipulated by the Centers for Medicare and Medicaid Services.

A. The Provider agrees to the following provisions for submitting Medicare claims electronically to CMS or to CMS's carriers, MACs or FIs:

1. That it will be responsible for all Medicare claims submitted to CMS or a designated CMS contractor by itself, its employees, or its agents.
2. That it will not disclose any information concerning a Medicare beneficiary to any other person or organization, except CMS and/or its carriers, MACs, FIs or another contractor if so designated by CMS, without the express written permission of the Medicare beneficiary or his/her parent or legal guardian, or where required for the care and treatment of a beneficiary who is unable to provide written consent, or to bill insurance primary or supplementary to Medicare, or as required by State or Federal law.
3. That it will submit claims only on behalf of those Medicare beneficiaries who have given their written authorization to do so, and to certify that required beneficiary signatures, or legally authorized signatures on behalf of beneficiaries, are on file.
4. That it will ensure that every electronic entry can be readily associated and identified with an original source document. Each source document must reflect the following information:

Beneficiary's name	Diagnosis/nature of illness
Beneficiary's health insurance claim number	Procedure/service Performed
Date(s) of service	

5. That the Secretary of Health and Human Services or his/her designee and/or the carrier, MAC, FI or other contractor if designated by CMS has the right to audit and confirm information submitted by the Provider and shall have access to all original source documents and medical records related to the Provider's submissions, including the beneficiary's authorization and signature. All incorrect payments that are discovered as a result of such an audit shall be adjusted according to the applicable provisions of the Social Security Act, Federal regulations, and CMS guidelines.
6. That it will ensure that all claims for Medicare primary payment have been developed for other insurance involvement and that Medicare is the primary payer.
7. That it will submit claims that are accurate, complete, and truthful.
8. That it will retain all original source documentation and medical records pertaining to any such particular Medicare claim for a period of at least 6 years, 3 months after the bill is paid.
9. That it will affix the CMS-assigned unique identifier (submitter identifier) of the Provider on each claim electronically transmitted to the carrier, MAC, FI or other contractor if designated by CMS.
10. That the CMS-assigned unique identifier number (submitter identifier) or NPI constitutes the Provider's legal electronic signature and constitutes an assurance by the Provider that services were performed as billed.
11. That it will use sufficient security procedures (including compliance with all provisions of the HIPAA security regulations) to ensure that all transmissions of documents are authorized and protect all beneficiary-specific data from improper access.
12. That it will acknowledge that all claims will be paid from Federal funds, that the submission of such claims is a claim for payment under the Medicare program, and that anyone who misrepresents or falsifies or causes to be misrepresented or falsified any record or other information relating to that claim that is required pursuant to this Agreement may, upon conviction, be subject to a fine and/or imprisonment under applicable Federal law.
13. That it will establish and maintain procedures and controls so that information concerning Medicare beneficiaries, or any information obtained from CMS or its carrier, MAC, FI or other contractor if designated by CMS, shall not be used by agents, officers, or employees of the billing service except as provided by the carrier, MAC, or FI (in accordance with §1106(a) of the Social Security Act (the Act)).
14. That it will research and correct claim discrepancies.
15. That it will notify the carrier, MAC, FI or other contractor if designated by CMS within two business days if any transmitted data are received in an unintelligible or garbled form.

B. The Centers for Medicare and Medicaid Services (CMS) agrees to:

1. Transmit to the Provider an acknowledgement of claim receipt.
2. Affix the carrier, MAC, FI or other contractor if designated by CMS number, as its electronic signature, on each remittance advice sent to the Provider.
3. Ensure that payments to Providers are timely in accordance with CMS' policies.
4. Ensure that no carrier, MAC, FI or other contractor if designated by CMS may require the Provider to purchase any or all electronic services from the carrier, MAC, or FI or from any subsidiary of the carrier, MAC, FI, or other contractor if designated by CMS or from any company for which the carrier, MAC, or FI has an interest. The carrier, MAC, FI or other contractor designated by CMS will make alternative means available to any electronic biller to obtain such services.
5. Ensure that all Medicare electronic billers have equal access to any services that CMS requires Medicare carrier, MAC, FI or other contractor is designated by CMS to make available to Providers or their billing services, regardless of the electronic billing technique or service they choose. Equal access will be granted to any services the carrier, MAC, FI or other contractor is designated by CMS sells directly, indirectly, or by arrangement.
6. Notify the Provider within two business days if any transmitted data are received in an unintelligible or garbled form.

NOTICE:

Federal law shall govern both the interpretation of this document and the appropriate jurisdiction and venue for appealing any final decision made by CMS under this document. This document shall become effective when signed by the Provider. The responsibilities and obligations contained in this document will remain in effect as long as Medicare claims are submitted to carrier, MAC, FI or other contractor if designated by CMS. Either party may terminate this arrangement by giving the other party (30) days written notice of its intent to terminate. In the event that the notice is mailed, the written notice of termination shall be deemed to have been given upon the date of mailing, as established by the postmark or other appropriate evidence of transmittal.



C. Signature:

I am authorized to sign this document on behalf of the indicated party and I have read and agree to the foregoing provisions and acknowledge same by signing below.

Provider/Facility Name _____
Provider's Submitter # (If currently set up with EDI and making changes)

Provider's Signature (must be signed by the Provider, Clinic Administrator or Hospital Administrator) _____
Title

Printed Name of the Above Signer _____
Date **Check only one state:**
Louisiana Arkansas

Group/ Pay-to NPI # _____
Group PTAN/ Pay-to Provider # **If Arkansas, indicate line of business:**
Medicare Part A Medicare Part B

Provider's TAX ID # _____
Contact Person(s)

Phone # _____
Fax # _____
Email

All new EDI Submitters effective 03/01/09 will be set up with Electronic Remittance Advices (ERA) automatically. If a provider is using a clearinghouse for claims, PBSI, by default will return the ERA to that clearinghouse's mailbox. For more information please go to <http://www.arkmedicare.com/provider/viewarticle.aspx?articleid=7748> or <http://www.lamedicare.com/provider/viewarticle.aspx?articleid=7748>

Requesting batch 276/277 Claim Status Request and Response. Indicate the Submitter # sending 276/277 transactions: _____
(Before requesting, please verify that your software vendor and/or practice management software can generate and produce this transaction)

837 CLAIMS TRANSMISSION INFORMATION: (ONLY CHECK ONE BOX)

By checking this box, you are authorizing a Third Party/Clearinghouse/Billing Agency to send on your behalf.

*****Please supply the complete name and Submitter Number of the Clearinghouse/Billing Agency*****

Name: Office Ally Submitter Number: E3472

I will be sending directly from my facility using dial up Gateway or dial up FTP (requires proprietary commands See our User Guide for details)

****If you are a new direct submitter you will need to complete your vendor information below or provide the Vendor Code****

Software Vendor Name _____
Vendor Code (contact your software vendor for their Vendor Code)

Address _____
City, State, Zip

Contact (printed Name) _____
Contact Email

Contact Phone # (include extension) _____
Contact Fax #

Please fax, mail, or email this completed agreement to the address or fax number below. To check on enrollment status you can email us at edi_enrollment@arkbluecross.com. Please allow 7 business days before asking for enrollment status.

RETURN ADDRESS:
EDI Services -4BC/S
PO Box 2181 Little Rock, AR 72203-2181
FedEx or UPS: 601 S. Gaines St. Little Rock, AR 72201
Service Line (501) 378-2419 Toll Free (866) 582-3247 Fax (501) 378-2265
Email: edi_enrollment@arkbluecross.com